

ECA Engineered Computer Appliance Central Server

ecaCentral v1.0

USER MANUAL

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1 ecaCentral

1.1 Introduction

ecaCentral is a dedicated dashboard for monitoring the health and performance of multiple ECAs using a registered email address. If any registered ECAs have anomalies, you will be notified via the ecaCentral dashboard.

1.1.1 System Admin Registration

To create a System Admin account, enter your System Admin credential and click the Register button.



Figure 1: ecaCentral System Admin Registration

1.1.2 Central Registration on ecaOS

Before using ecaCentral, go to the ecaOS dashboard for the ECA you want to monitor: Management > Settings > Central Registration, and enter your registered account information.

To register your ECA for this service:

- Enter your ecaCentral System Admin credential.
- Enter the central IP address or hostname.
- Click the register button.

If you have successfully connected the ecaCentral, you will see the connection status as connected.



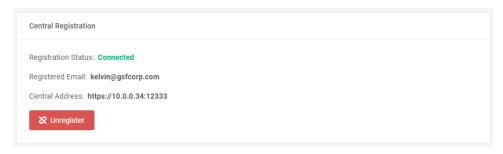


Figure 2: ecaOS Central Registration



1.2 Overview

The Overview page on the ecaCentral dashboard provides an overview of your ECA's operational status as well as any abnormal events.

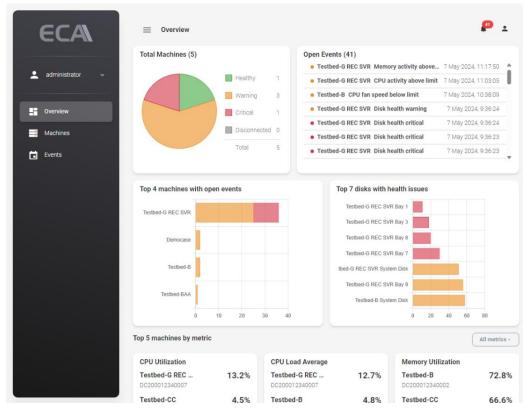


Figure 3: ecaCentral Overview

1.2.1 Total Machines

The Total Machines card displays the number of ECAs that are either disconnected, critical, or warning, or that are healthy.

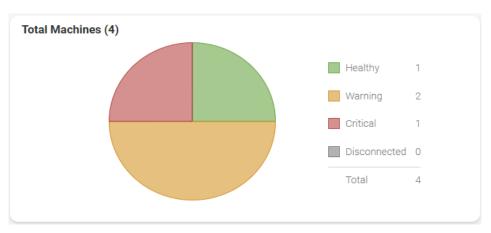


Figure 4: ecaCentral Overview - Total Machines

1.2.2 Open Events

The Open Events card lists the most recent events. To view more information about an event, click on it.



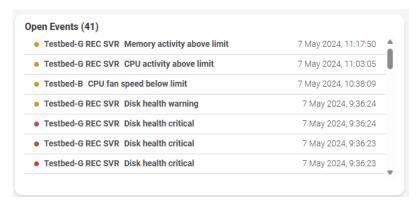


Figure 5: ecaCentral Overview - Open Events

1.2.3 Top 10 machines with open events

ecaCentral provides a list of up to ten ECAs with open events.

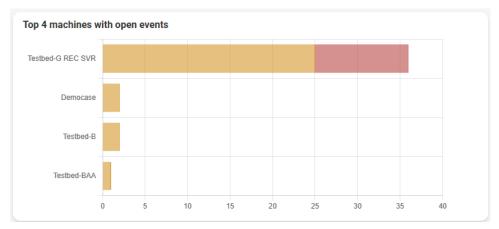


Figure 6: ecaCentral Overview - Top 10 machines with open events

1.2.4 Top 10 disks with health issues

ecaCentral provides a list of up to ten disk health issues.

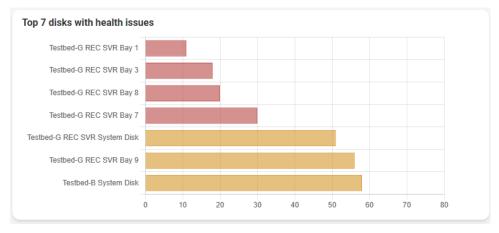


Figure 7: ecaCentral Overview - Top 10 disks with health issues



1.2.5 Top 5 machines by metric

ecaCentral provides a variety of metrics in charts. Each metric lists up to five hosts with the highest statistics. This allows you to quickly identify abnormalities on the ECAs, such as unexpected usage, speed, temperature, and so on.

You can choose which metrics to display on the Overview page.

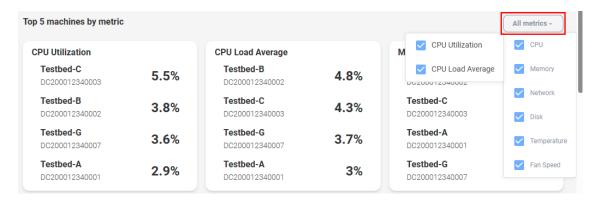


Figure 8: ecaCentral Overview - Top 5 machines by metric



1.3 Machines

The Machines page displays the health status of all of your ECAs.

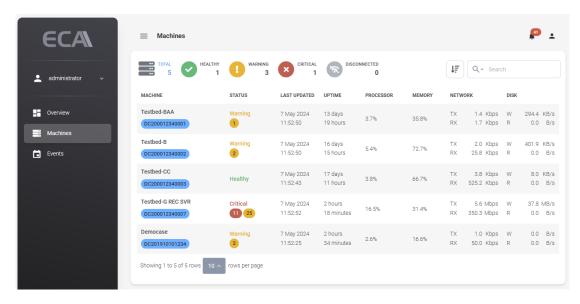


Figure 9: ecaCentral Machines.

When you click on a machine, you will see its details listed in the tabs below.

1.3.1 Metrics

This tab displays the ECA performance metrics, and you can select which aspects and charts to display, as well as the time range for presentation.

- Aspects: One chart, two charts, three charts, or auto
- · Charts: All, System, Disk, or Customize

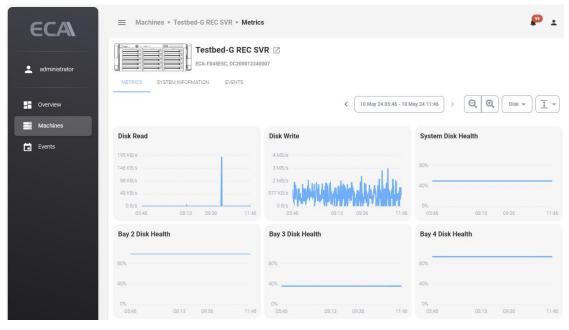


Figure 10: ecaCentral Machines – Metrics



1.3.2 System Information

This tab displays the ECA's system information.

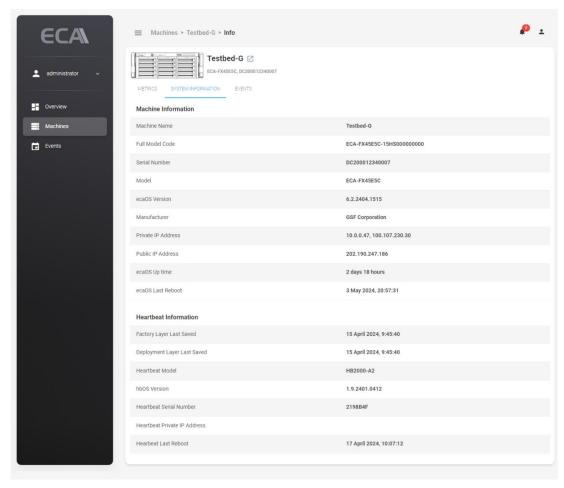


Figure 11: ecaCentral Machines - System information

1.3.3 Machine Events

This tab displays the events occurring in the ECA. Please refer to Events for more information.



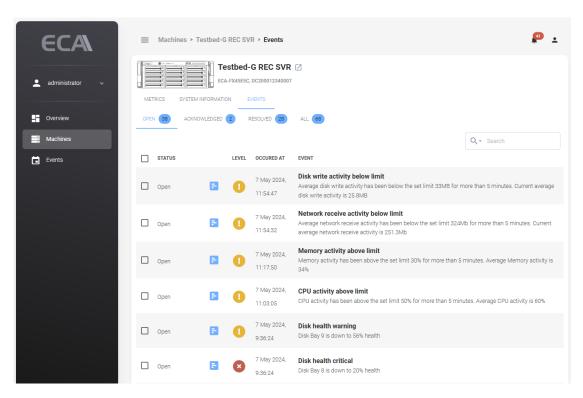


Figure 12: ecaCentral Machines - Events



1.4 Events

The Event page displays abnormal events that have occurred in your ECA. Each event is classified as Warning 0 or Critical 3, with the latter requiring more careful attention.

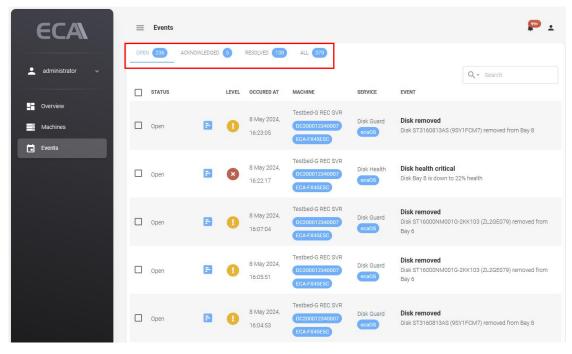


Figure 13: ecaCentral Events

Events are shown in the following tabs:

- Open: newly occurring events.
- Acknowledged: Events that you have acknowledged.
- Resolved: Events that you have resolved.
- All: all events listed in the three tabs above.

Clicking on the Audit icon will reveal additional information about the event, allowing you to update the event status with comments.

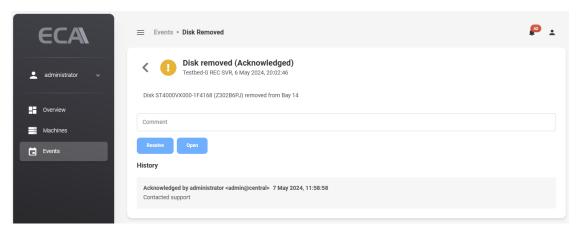


Figure 14: ecaCentral Events - Details



You can also mark multiple events by checking the checkboxes and assign their statuses with comments all at once.

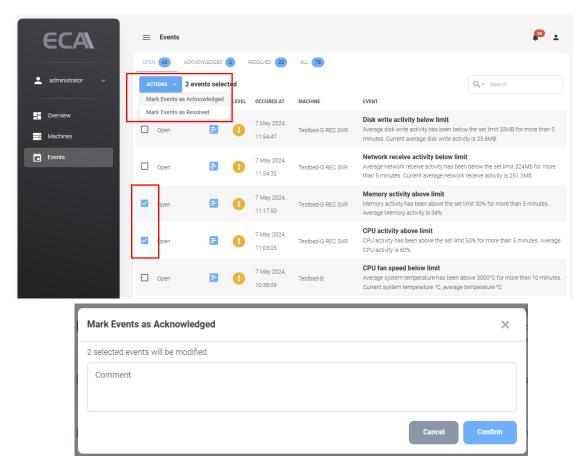


Figure 15: ecaCentral Events – Update events status